

JOIN OUR TEAM

WE'RE GROWING!

Are you **PASSIONATE** about creating an exceptional customer experience? Do you **CARE** about the details? Are you a team player who likes to **LEARN** new things? Do you **CRAVE** an environment of collaboration and enthusiasm? Do you believe that if something is worth doing, it's worth doing **RIGHT**? If this sounds like you, we would love to talk to you!

We are currently hiring a Customer Service Representative to assist customers over the phone. Ideally, this position will be filled by someone who is a team player and understands that giving the customer an exceptional experience is our number one goal! This person will be responsible for:

Responsibilities:

- Assisting new and existing customers by promoting and facilitating phone, internet and video customer solutions
- Serving in a critical role working with many groups to meet the All West standard of customer satisfaction

Tasks Include:

- Customer care
- Customer education
- Payment processing
- Customer recordkeeping

Requirements:

- Great attitude
- Enthusiasm for technology
- Quick learner
- Excellent people skills
- Willingness to learn
- 1-2 years customer service experience
- Proven success learning new computer programs
- High school diploma or equivalent

This is a full-time, remote position, with limited responsibility to report to an office. Hours worked will include evenings and Saturdays.

To apply, send resume to: hr@allwest.com

Employee benefits include: Medical, dental, life, flexible spending, 401k, PTO, telecommunication services and more. All West is a drug free workplace, conducting pre-employment and random post-hire drug screening.

