Are you **PASSIONATE** about creating an exceptional customer experience? Do you **CARE** about the details? Are you a team player who likes to **LEARN** new things? Do you **CRAVE** an environment of collaboration and enthusiasm? Do you believe that if something is worth doing, it’s worth doing **RIGHT**? If this sounds like you, we would love to talk to you!

We are currently hiring a Sr. Network Administrator for our Network Operations team. This position is service provider network focused and will assist with operations, maintenance, trouble-shooting, and other related functions necessary to ensure network reliability and performance.

* Assist with day-to-day network operations, implementations, upgrades and maintenance of network equipment and network services.
* Establish and manage tools for monitoring and automating alerts relative to system and network issues.
* Maintain system maintenance and activity logs and documentation of policies and procedures for various tasks related to the operation of the network environment.
* Work closely with other departments to resolve network or network service-related issues.
* Assist in the evaluation and implementation of new technologies to optimize the network and overall environment.
* Participate in after-hours network on-call rotation. 1 week on, 3 weeks off.

**Requirements**

* 4+ years of IT experience
* Strong interpersonal skills and able to communicate clearly both orally and in writing
* Must be a strong self-starter and team player
* Be willing to take after hours calls for outages and occasional weekend maintenance
* Ability to work under pressure to meet deadlines and solve problems
* Help Desk Tier 2 and/or 3 experience
* IT related educational program or certifications are a plus
* Bachelor's Degree in tech related field a plus, but not required
* Telecommunications experience a plus
* Knowledge or experience in the following network areas:
* Ethernet switching
* IP routing, TCP/UDP
* DHCP & DNS
* OSPF, EIGRP, and BGP
* Cisco switches, routers, and firewalls
* Familiarity with applying knowledge of OSI layers to trouble-shooting steps
* Familiarity with ping, traceroute, MTR and nslookup
* Experience with hosted PBX, MetaSwitch is a plus
* Experience with IOS XR, ASR9000 and NCS5500 series routers
* Experience with HFC/Coax preferred
* Cisco CBR-8 and Remote Phy experience is a plus
* CCNA required, CCNA-SP, CCNP-SP strongly preferred