

# JOIN OUR TEAM

# WE'RE GROWING!

Are you **PASSIONATE** about creating an exceptional customer experience? Do you **CARE** about the details? Are you a team player who likes to **LEARN** new things? Do you **CRAVE** an environment of collaboration and enthusiasm? Do you believe that if something is worth doing, it's worth doing **RIGHT**? If this sounds like you, we would love to talk to you!

We are currently hiring Service Technicians. Our Service Technicians are the face of the company. We believe each customer interaction is an opportunity to delight the customer; we do that by assisting them with all of the following (and then some!):

#### Responsibilities:

- Install new services purchased by customer and ensure they are fully functioning
- Test, troubleshoot, and repair broadband, television, and telephone services
- Assist with mainline troubleshooting and repair
- Restore services due to unpredictable events
- Provide exceptional customer service

#### Requirements:

- High School Diploma or equivalent
- One-year telecommunications/electronics/RF coaxial systems experience, preferred
- Associate degree in electronics or network management, preferred
- Previous experience troubleshooting
- Valid driver's license and a good driving record

All West is a drug free workplace, conducting pre-employment and random drug testing. Benefits include medical, dental, short-term disability, life insurance, AD&D, 401k with company match, PTO, paid holidays, and more!

