

# JOIN OUR TEAM

## WE'RE GROWING!

Are you **PASSIONATE** about creating an exceptional customer experience? Do you **CARE** about the details? Are you a team player who likes to **LEARN** new things? Do you **CRAVE** an environment of collaboration and enthusiasm? Do you believe that if something is worth doing, it's worth doing **RIGHT**? If this sounds like you, we would love to talk to you!

We are currently hiring an IT Manager for our Network Operations team. This position will manage IT operations, maintenance, trouble-shooting, and other related functions necessary to ensure network reliability and performance for our 16,000 subscribers.

All West Communications is a telecommunications company providing Digital TV, High Speed Internet, and Digital Phone service to the Greater Wasatch Back, Evanston, and Rock Springs, WY areas. We offer an unparalleled work environment, with an efficiency and team environment of a smaller, more adaptable, privately owned company.

### Responsibilities

- Manage day-to-day IT operations
- Provide leadership to the IT department, resulting in a cooperative team environment
- Develop and maintain IT policies and procedures
- Monitor systems for availability and performance
- Identify and implement procedures to enable the company to improve service level standards, enhance the customer experience, and reduce operating costs

### Required Qualifications

- Strong written and oral communication skills
- CCNA, CCNP strongly preferred
- Bachelor's degree in Computer Science, IT or related field
- 5-7 years' experience in telecommunications
- Previous management experience, preferred

What's in it for you? We offer the traditional medical, dental, life, PTO, 401K and FSA benefits. But we think you'll like our perks even more. Here are just a few:

- Live in our service area? No cost telephone, internet and TV offerings

- 10 company-paid holidays
- Fitness and tuition reimbursement
- Tickets to area high school, college and professional sporting events and more!



All West Communications is a drug free workplace, conducting pre-employment and random post-hire drug screening.

For more information, please visit us at [www.allwest.com](http://www.allwest.com)