



Grandstream Cordless Phone User Training

ALL WEST COMMUNICATIONS



DECT Cordless—Overview

DP750/DP720

DECT Cordless HD IP Phones

Base station (DP750) supports 5 DP 720 handsets; HD voice, color LCD

DP750



- 5 handsets.
- 10 accounts.
- 10 lines.
- 5 concurrent calls.
- PoE power support.
- 300m range outdoor / 50m range indoor.

DP720





- DECT Cordless HD.
- 1.8 inch (128x160) TFT color LCD.
- 250 hours standby / 20 hours talk time.
- 15 languages embedded.
- 10 accounts.
- 10 lines.
- 5 ring modes.

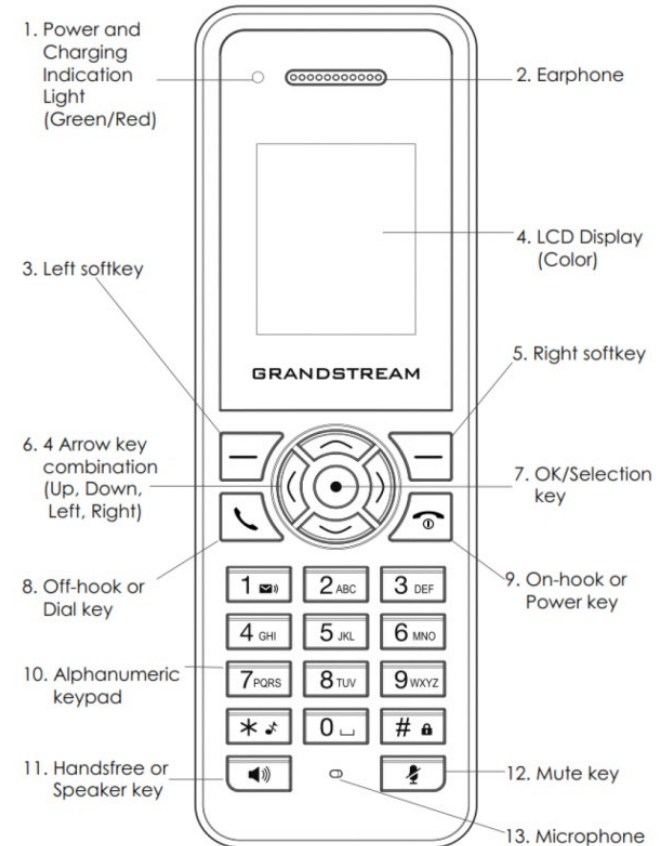
Please note: Not all features described in this training will apply to your business needs.

DECT Cordless—Basic Operations

Turning Handset On/Off

TURNING the HANDSET ON / OFF

- 1) To turn ON the handset, long press on Power Key  until the LCD screen lights up.
- 2) To turn OFF the handset, long press on Power Key  again when the handset is idle until the display turns off.





DECT Cordless—Handset Settings

Setting the Key Lock and Editing Handset Name

SETTING the KEY LOCK




To enable the keypad lock

- 1) Press and hold POUND KEY  for approximately 2 seconds.
- 2) DP720 screen will show “Keypad Locked” message briefly and key lock icon  will appear.

To disable the keypad lock

- 1) Press and hold (pound key) for approximately 2 seconds to unlock the keypad.
- 2) DP720 screen will show KEYPAD UNLOCKED message.


EDITING the HANDSET NAME

- 1) Press MENU ( or ).
- 2) Use arrow keys to reach SETTINGS  > HANDSET NAME.
- 3) Enter the desired name and press RENAME softkey.


DECT Cordless—Handset Settings

Changing the Base PIN and Selecting the Menu Language

CHANGING the BASE PIN




- 1) Press MENU (☰ or ⦿).
- 2) Use arrow keys to reach SETTINGS  > SYSTEM SETTINGS.
- 3) Enter current base PIN code. (Default is 0000).
- 4) Enter the desired base code PIN.
- 5) Press SAVE softkey to confirm.

SELECTING the MENU LANGUAGE

- 1) Press MENU (☰ or ⦿).
- 2) Use arrow keys to reach SETTINGS  > PHONE LANGUAGE.
- 3) Choose the desired language and press SELECT softkey.
- 4) Press YES softkey to confirm.

DECT Cordless—Handset Settings

Setting the Date and Time*



- 1) Press MENU ( or ).
- 2) Use arrow keys to reach SETTINGS  > DATE AND TIME.
- 3) Edit current values in date/time fields—you can change date/time format using left and right arrow keys—and then press SET softkey.
- 4) Press SAVE softkey to confirm.

**This will be set by the network. Any changes made will be overridden by the network settings.*

DECT Cordless—Call Features


Activate / Deactivate Hands-free Mode and Making Calls: Method 1

ACTIVATE / DEACTIVE HANDS-FREE MODE


- 1) Press HANDS-FREE key  while making a call or on the idle screen to activate.
- 2) Press HANDS-FREE key  again to deactivate.

MAKING CALLS: METHOD 1

Using default outgoing line

- 1) Enter desired number to dial using keypad buttons.
- 2) Press DIAL KEY  or SPEAKER KEY  to initiate the call.




Selecting outgoing line to use

- 1) Enter desired number to dial using keypad buttons.
- 2) Press CALL  softkey.
- 3) Select a line from available lines displayed on the screen to use for dialing out.

DECT Cordless—Call Features

Making Calls: Method 2, Answering and Ending Calls

MAKING CALLS: METHOD 2

- 1) Press DIAL KEY  or SPEAKER KEY .
- 2) Enter desired number to dial using keypad buttons.
- 3) Press DIAL KEY  or wait for 4 seconds and the call will be initiated automatically.

ANSWERING CALLS



- 1) Press DIAL KEY  then ACCEPT softkey  or HANDS-FREE key  to answer incoming call.

ENDING CALLS

- 1) Press ON-HOOK key  to terminate the call.

DECT Cordless—Call Features



Hold/Resume Calls

- 1) During an established call, press LEFT  softkey to access Options > Hold.
- 2) Press SELECT softkey to put the call on hold.
- 3) To resume the call, press  again to access Options > Resume, then press SELECT softkey.



DECT Cordless—Call Features

Blind and Attended Call Transfer

BLIND TRANSFER

- 1) During an established call, press LEFT  softkey to access Options > Transfer. The initial call will be on hold.
- 2) Enter the number or select the handset you want to transfer the call to.
- 3) Press DIAL key  to complete transfer.



ATTENDED TRANSFER

- 1) During an established call, press LEFT  softkey to access Options > New Call. The initial call will be on hold.
- 2) Choose the line, enter the number you want to transfer the call to then press DIAL key .
- 3) Once the call is established, press Options > Transfer.




DECT Cordless—Call Features

3-Way Conference and Mute/Unmute Microphone

3-WAY CONFERENCE

- 1) During an established call, press LEFT  softkey to access Options > Conference. The initial call will be on hold.
- 2) Enter the number of the second party you want to add to the conference and press DIAL key  .


MUTE / UNMUTE MICROPHONE

- 1) Press MUTE  key to switch off the microphone during an established call. Mute icon  will be displayed on the screen.
- 2) Press MUTE  key again to switch the microphone back on.


DECT Cordless—Call Features

Activate Call Waiting and Do Not Disturb Mode

CALL WAITING

- 1) Press MENU (☐ or ⊙).
- 2) Use arrow keys to reach Call settings  > Call waiting.
- 3) Select the account for which you want to enable / disable the call waiting feature, and press SELECT softkey.
- 4) Select ENABLED and press SAVE to confirm.

DO NOT DISTRUB

- 1) Press MENU (☐ or ⊙).
- 2) Use arrow keys to reach Call settings  > Do Not Disturb.
- 3) Select the account for which you want to enable / disable the do not disturb feature, and press SELECT softkey.
- 4) Select ENABLED and press SAVE to confirm.

DECT Cordless—Call Features

Call Forwarding

- 1) Press MENU (☐ or ⊙).
- 2) Use arrow keys to reach Call settings 📞 > Call Forward.
- 3) Select the account for which you want to enable / disable the call forward feature, and press SELECT softkey.
- 4) Select the type of call forwarding (all, on busy, or no answer) and enter destination number, then press SAVE softkey to confirm.