

Connecting your computer or router to the internet for the first time.

1. Ensure that your computer or router is connected to the network properly. If you are unsure about this, please consult our setup instructions or call the All West Support Center.
2. Open your web browser.
3. Your browser should automatically be directed to the authentication page and it should look like the screen below.



**All West  
COMMUNICATIONS**  
*Since 1912*

**All West Broadband**

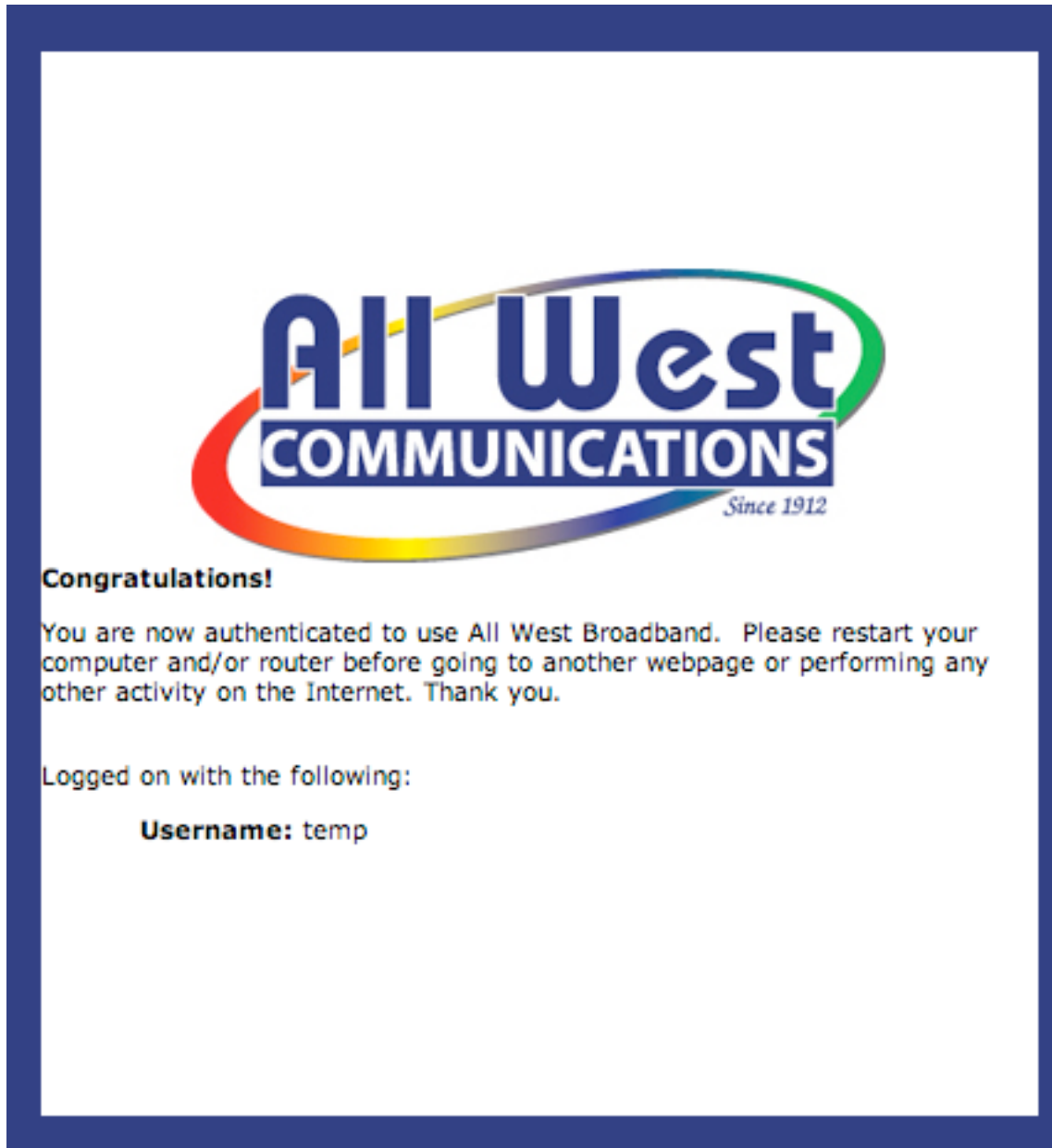
**Username:**

**Password:**

Please enter your All West Broadband primary username and password, and then press the Connect button to initiate your Broadband connection. This will need to be done one-time only.

If you receive an error message or have questions, please contact the All West Support Department at 866-292-6381.

4. The primary username and password for your account are needed. If you cannot remember what those are you can contact the All West Support Center.
5. After you enter in your information, your MAC address will be recorded and you should see a confirmation screen like the one below. If you get an error message or an unexpected result, please try again. If this is unsuccessful, please contact All West Support Center.



6. Restart your computer or router and open your browser again. You are now connected to the internet.